# **Bug Report**

Created By: Kamana Basukala Sujakhu  
Created Date: 2021-12-16

**Introduction**

This document is the bug report on site [VideoSlots](https://www.videoslots.com/sv/).

**My Notes**

Thank you for sharing your site with me. I have navigated the site. I must appreciate it has nice GUI and it is well maintained site. I could not stop myself saying that developers and QA have done good job. I have tested the site with limited access and also requirements are not available. Thus I could not eye any critical issue. However, I have listed some of the issues that I have noticed below.

**Issues**

Below are the issues I noticed during testing.

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| Bug ID | 1 |
| Creation Date | 2021-12-16 |
| Raised By | Kamana Basukala Sujakhu |
| Priority | High |
| Severity | High |
| Bug Type | Functional |
| Application tested | https://www.videoslots.com/sv/ |
| Bug summary | Unable to open BankID after once cancelled by user |
| Bug Description | Unable to open BankID after cancelling it once. When Open an account with BankID is clicked request gets cancelled and does not give error message.  *Steps to recreated:*   * Go to site <https://www.videoslots.com/sv/> * Click Open an account * Fill the form and click Open an account with BankID * Cancel and go back to Home page * Again come back and press Open an account with BankID   *Actual:*  Unable to open BankID after cancelling it once.  *Expected:* Should be able to open BankID |

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| Bug ID | 2 |
| Creation Date | 2021-12-16 |
| Raised By | Kamana Basukala Sujakhu |
| Priority | Low |
| Severity | Low |
| Bug Type | Functional |
| Application tested | https://www.videoslots.com/sv/welcome-bonus/ |
| Bug summary | In terms and conditions for this welcome offer SEK 2000 is being displayed irrespective of chosen currency. |
| Bug Description | In terms and conditions for this welcome offer, in first point “Only newly registered players who have made a deposit of at least ¥ 1,000 are eligible for this deposit bonus. Although it is possible to make a first deposit that exceeds this amount and turns over the amount, the amounts over **SEK 2,000** will not meet the deposit requirements for the deposit bonus.”, SEK 2000 is being displayed irrespective of chosen currency.  *Steps to* ***recreated*** *issue:*   * Go to site <https://www.videoslots.com/sv/> * Click Registering at right side. * <https://www.videoslots.com/sv/welcome-bonus/> will open. * Change currency   *Actual*  In terms and conditions for this welcome offer SEK 2000 is being displayed irrespective of chosen currency.  *Expected*  It should change according to selected currency |

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| Bug ID | 3 |
| Creation Date | 2021-12-16 |
| Raised By | Kamana Basukala Sujakhu |
| Priority | Low |
| Severity | Low |
| Bug Type | Functional |
| Application tested | https://www.videoslots.com/sv/sports/prematch/ |
| Bug summary | When VideoSlots logo is clicked it does not goes to home page. |
| Bug Description | When VideoSlots logo is clicked it does not goes to home page and remains in same page.   *Steps to* ***recreated*** *issue:*   * Go to site <https://www.videoslots.com/sv/> * Click Sports from Menu. * https://www.videoslots.com/sv/sports/prematch/ will open. * Click VideoSlots logo.   *Actual*  When VideoSlots logo is clicked it does not goes to home page and remains in same page.  *Expected*  It should go to home page. |